

Provider Service Guide

UnitedHealthcare Military & Veterans uses MultiPlan's networks to serve TRICARE West Region beneficiaries in Alaska, Minnesota, North Dakota and South Dakota.

FOR THESE SERVICES	CONTACT
 Contract copy requests and inquiries Demographic information changes (including deletes, adds, changes to Tax Identification Numbers (TIN) and NPI numbers) Submitting credentialing applications Adding providers to existing groups Credentialing questions 	MultiPlan Email: <u>govtcoordinator@multiplan.com</u> Fax: 630-799-3587 Mail: MultiPlan ATTN: GBSC 6116 Shallowford Road, Suite109B Chattanooga, TN 37421
 Claims reimbursement assistance (after payer has been contacted) Participation verification 	MultiPlan Phone: 866-971-7427
Claims status and payment inquiries	UnitedHealthcare Military & Veterans - TRICARE West Region Phone: 877-988-9378 (WEST) Web: <u>www.uhcmilitarywest.com</u>
 Fee inquiries Provider referrals Verify member eligibility 	UnitedHealthcare Military & Veterans - TRICARE West Region Phone: 877-988-9378 Mail: TRICARE West Region Claims Dept. P.O. BOX 7064 Camden, SC 29020-7064
 Use the resources on the UnitedHealthcare Military & Veterans website to achieve greater administrative efficiencies and convenience within your practice. Website resources include: Claims information Forms Handbooks and quick reference guides Provider education And much more! 	UnitedHealthcare Military & Veterans - TRICARE West Region www.uhcmilitarywest.com